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SERVICE HOTLINE

REFERENCE NUMBER: 187/2020

21 August 2020

ED19.ZIP MARKET DATA PRODUCT DELIVERY PROBLEM - 20 AUGUST 2020

We wish to inform you that a delay in the valuations process unfortunately delayed the provision of the Equity Derivatives (ED19.zip) file for Thursday, 20 August 2020.

The delay in the valuations process was due to a new instrument that needed to be re-adjusted, this led to our team reverting to a manual process of updating the instrument then publish the Equity Derivatives (ED19.zip) file.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market(s) / Service(s):

Equity Derivatives Market Data
Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

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